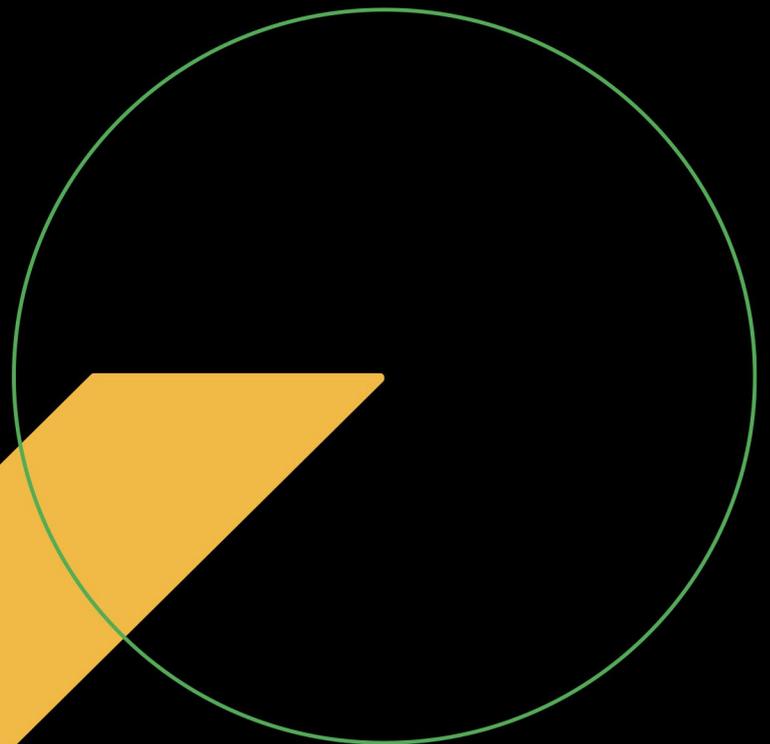
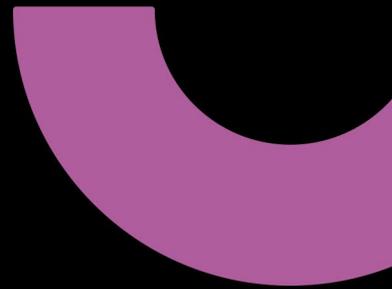


WHITEHORSE 2040 COMMUNITY VISION

FREQUENTLY ASKED QUESTIONS



ABOUT A COMMUNITY VISION...

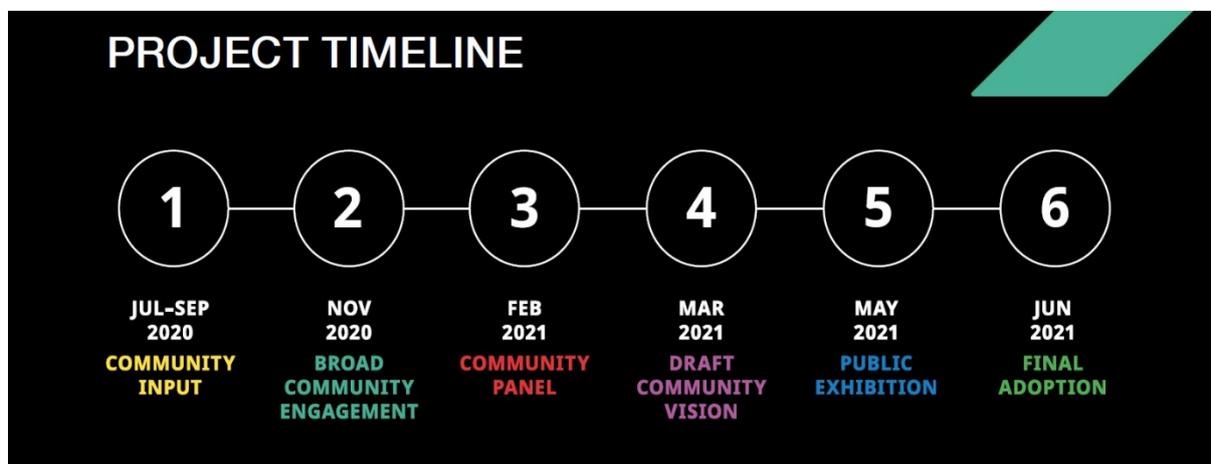
What is a community vision?

A community vision sets out the long-term aspirations of the community of Whitehorse. The vision is developed with the community and describes the communities' wants for the City of Whitehorse in 20 years' time, as well as a number of key priorities.

Why create a community vision?

A community vision is an opportunity to engage broadly and deeply with the community. The community vision will create better connections between Council and the community, providing a shared vision to work towards.

How will the Community Vision be developed?



There are three main engagement stages:

The first two stages include broad community engagement activities - reaching as many people who live, work and play in Whitehorse as possible. From June to September we will be seeking community input on your wishes for the future and your priorities.

In November we will then be providing feedback on what we heard in step one, asking you for your priorities and if anything has been missed. This includes surveys, online engagement, pop-up events (depending on COVID restrictions), workshops (depending on COVID restrictions), and conversations.

The third stage will be a randomly selected panel of 30 to 50 community members who meet over three days in February to review all the findings from the first two engagement stages and develop the new Community Vision. The draft Vision will then be released to the community for any final feedback, before being adopted by Council in June 2021.

What will the community vision be used for?

The community vision is a document produced by the community and owned by the community. The Community Vision 2040 will guide Council's strategic planning and decision-making. In particular, it will guide the four year Council Plan 2021-2025 and beyond. The input of the whole community will help achieve our Vision.

Who is responsible for implementing the community vision?

Everyone in the community is responsible. This includes Council, business, service providers, community organisations, other levels of government, and community members. One common misconception is that Council will be solely responsible for delivering the community's vision. Council definitely has a role in delivering what it can, however, where the vision prescribes outcomes that are beyond Council's areas of responsibility, scope or resourcing, Council will explain this to the community and seek the support of others (for example through advocacy to other levels of government, seeking action from the business sector or the community itself).

How can I participate?

From July to September 2020 and again in November, we will be actively seeking to hear all voices of our community and we want to hear from you. We want to know your views on what you want the Whitehorse community to look, feel and be like in 2040.

Our online survey is currently open until 18 September 2020.

More information is available: <https://oursay.org/whitehorsecitycouncil/communityvision>

How is a community vision different from the previous council vision?

The Whitehorse Council Vision 2013-2023 is an important strategic document that has set the direction for the organisation for the last seven years. Where it differs from a community vision is that it was developed and owned by Council, with community input. A community vision will be informed, developed and owned by the community, with Council as the facilitator of this process.

ABOUT THE COMMUNITY PANEL

What is a community panel?

The Whitehorse 2040 Community Panel is a group of up to 50 community members who will work as a team to consider research, information and community feedback, which they will use to develop the Whitehorse 2040 Community Vision. This process is designed to put the community at the centre of creating its own vision for Whitehorse's future.

Who is Chatterbox Projects and why aren't Whitehorse managing the selection process?

Independent consultants ChatterBox Projects is responsible for managing the selection process. Council will not be involved and will not know who has been selected until the day of the first panel workshop. Chatterbox Projects is a consultancy appointed to work on the project and manage the community panel, ensuring the process is independent from Council.

How is the final panel selected?

The panel will be selected to represent the broader make-up of the Whitehorse community in terms of age, gender and the suburb where people live. For example, 10 per cent of Whitehorse's population lives in Mitcham, so ideally 10 percent of panel members will be from Mitcham. We are seeking as many expressions of interest as possible to make sure we are able to get a sample that best represents the Whitehorse community.

Who is eligible to be on the panel?

Anyone aged 16 years or over who lives in Whitehorse, or owns or operates a business in Whitehorse, is eligible.*

No special skills or prior knowledge is needed – just a positive attitude and a willingness to consider the diverse views and needs of your community. We can make extra arrangements to help you participate, such as childcare, accessibility, transport and language support.

*However, some people are ineligible, including:

- City of Whitehorse Councillors and their immediate family members
- City of Whitehorse staff and their immediate family members
- Any person who has nominated, or intends to nominate, as a candidate in the 2020 City of Whitehorse local government election and their immediate family members.

Do I get paid to participate?

To recognise the time and effort invested by panel members, and offset costs to participate, each member will receive a \$300 one-off payment at the end of the process. Catering will be provided.

Requests for other assistance to support participation will also be considered on a case-by-case basis for selected panel members (for example, transport).

What will the panel experience be like?

The community panel is an exciting, in-depth process, where the knowledge, views and experiences of Whitehorse community members are drawn together to shape Whitehorse's future.

It's much more than your usual community workshop, with panel members in the driving seat, making the decisions and setting the direction.

Panel members will be a mix of everyday people who live or run a business in Whitehorse. There will be people of different ages, backgrounds, skills and experiences. Importantly – simply living or operating a business in Whitehorse, and the desire to be genuinely involved, is all the experience and knowledge you need.

Together you will listen to presentations, ask questions of experts and discuss key issues and topics. You will also share your knowledge and insights about Whitehorse, and listen to the experiences of others.

This will be supported by independent facilitators, who will make sure the process is focused, interactive, fair and equitable. We aim to provide an enjoyable experience for everyone.

It is an exciting opportunity to meet new people, learn more about where you live and be part of creating the future vision for the City of Whitehorse.

How will Council use the panel's vision statement?

The community panel will be invited to present its vision statement and priorities to Council. Council will then use the panel's input to complete the full draft of the Whitehorse 2040 Community Vision.

The draft will then be released for the broader community to review and provide final feedback, before being finalised and adopted by Council.

The final Whitehorse 2040 Community Vision will be a key guiding document and inform Council's four-year strategic plan and budget as well as other Council strategies and plans. It is anticipated that organisations, service providers and community groups operating in Whitehorse will also consider how they can help work towards the Vision. And all community members can also play a role.